

Principal Global Program Manager

Summary: Leads a cross-functional team across product, marketing, sales and service to improve the Product Lifecycle Management process, including go to market readiness and in market processes. Collaborate with the divisions to understand and integrate best practices across all divisions. In addition, develop strong relationship with a division to jointly lead the change management involved in rolling out the improved processes.

Principal Duties and Responsibilities:

- Identify and lead process improvement projects that will contribute to the overall improvement of the end-to-end product lifecycle process
- Identify opportunities for process improvements, cost savings and efficiency improvements utilizing Lean/Six Sigma or equivalent methodologies and tools
- Plan and facilitate required workshops and meetings to develop new processes
- Formulate solutions for identified improvement areas
- Benchmark division practices to integrate best in class processes in Product Lifecycle Management
- Influence process definition and assess impact of process on organization
- Work with divisions to sell and roll out new processes
- Facilitate cross-functional issue resolution
- Work across the Product Lifecycle Program office team to integrate planning, execution and in market phases of the overall Business Readiness process
- Create innovations to the Lifecycle Management Guidelines

Experience and Skills:

- Bachelors degree and a minimum of seven (7) years related experience
- Successful experience leveraging cross-functional resources (both local and virtual)
- Experience leading a cross-functional business change initiative including strategy planning, identification of business issues, development of solutions to these problems through facilitation of cross-functional subject matter experts, selling the solution, and implementing resulting programs/processes on a global basis
- Ability to navigate intense political and competitive environments and build consensus
- Negotiation skills – ability to successfully manage conflict
- Ability to influence others to achieve results
- Excellent verbal, written and formal presentation skills – ability to communicate at all levels of the organization and influence through articulate communication of the value proposition to diverse stakeholders
- Ability to work as a team, yet work independently on complex problems
- Ability to manage multiple competing priorities
- Flexible – ability to work in non-structured environments
- High energy, driven and self-motivated with an entrepreneurial spirit and a commitment to excellence in everything they do
- Lean Six Sigma certification and/or program management experience preferred

Location: West of Boston

Base salary: \$115,000 - \$130,000

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